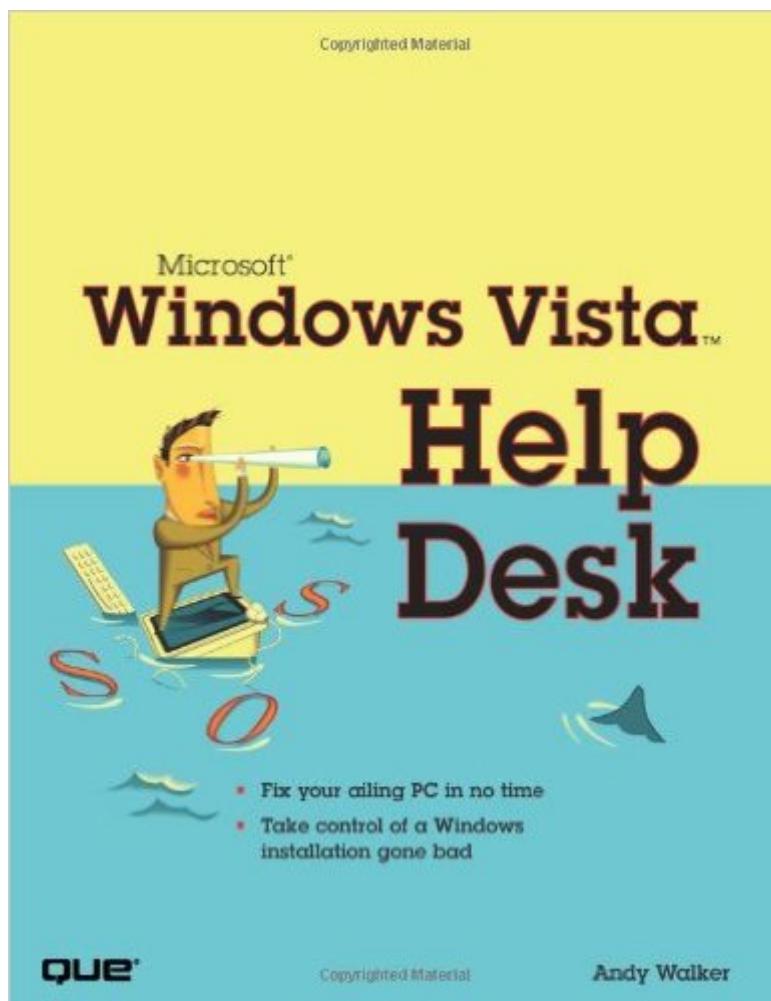


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# Microsoft Windows Vista Help Desk



## Synopsis

What do you do when your squeaky new Microsoft operating system doesn't work? You moan and complain and get personal about Bill Gates's haircut while you wait for Microsoft to figure it out and issue a fix in a hefty service pack in a year or so. Or you could take the smart way out and use this definitive troubleshooting book that will cure your illin'; Vista PC in no time flat. This book exposes the flaws and nuances of Vista and teaches you how to work with its quirky personality and fix the problems you have with it so you can get back to your regularly scheduled life. Microsoft Windows Vista Help Desk digs deep inside the operating system to unveil expert-level tools and techniques. It offers a step-by-step, head-patting, hand-holding experience on how to use Vista as if you are a trained professional. This book covers hiccups, coughs, crashes, blue screens, reboots, system failures, malware infections, and other forehead-aching issues that make happy users clench their fists and profane the good name of the sweet and kind geeks in Redmond, Washington. Andy Walker is one of North America's top technology journalists and is the author of Que's Absolute Beginner's Guide to Security, Spam, Spyware & Viruses. Since 1995, he has written about technology for dozens of newspapers, magazines, and websites. His personal technology advice column was syndicated across Canada and today it is published at Cyberwalker.com, where millions read the advice annually. He hosted the internationally syndicated TV show Call for Help with Leo Laporte and now he is the star of his own DVD series at GettingStartedVideo.com. He also co-hosts Lab Rats (labrats.tv), a massively popular video podcast. Andy was born in the UK and now lives in Toronto with two cats and a finely tuned Vista computer. Troubleshoot your Vista PC every inch of the wayâ "including Internet problems, printing problems, network problems, and user interface problems Use the troubleshooting flowcharts to step your way through a problem to find the right solution Designed for home users, cubicle dwellers, and students everywhere Quickly sort through complex problems to determine whether Vista, your hardware, or a random piece of software is the culprit Track down and eradicate viruses, spyware, and other Internet nasties Deal with annoying networking issues that have brought your wireless network to its knees Set up and troubleshoot multiple user accounts so that you, your spouse, your kids, and even the family pooch can share the same PC Category: Microsoft Operating System Covers: Microsoft Windows Vista User Level: Beginningâ "Intermediate

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## Customer Reviews

Found it difficult to translate the computerese. Would have been easier to follow if steps were outlined clearly with less cutesy chatter in between.

I learned a lot of neat tricks in this book. I'm so glad I took the time to look for it on . Too bad Vista is so complicated.

I bought this book back when Vista first came out. It was a lot of help especially when they were working out the bugs. I wouldn't recommend Vista but if you have it, this is a great book if you need help. It breaks everything down in case you're not comfortable with computer lingo.

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